

SHADE STRUCTURE

MAINTENANCE & WARRANTY



MERGING THE FUNDAMENTAL NEEDS OF ORGANIZERS AND ATTENDEES WITH THE STYLE AND AESTHETICS OF THE EVENT



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Install questions?
Contact us. We're here to help
you succeed!



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Proper Handling

To avoid smudges, always install the fabric wearing the gloves provided. Even clean hands can leave residue on the fabric. Consider using drop cloths or plastic sheeting to maintain a clean work environment as needed.

Storage

Fabric: Qualified orders include a cloth drawstring bag, which is ideal for long-term storage. When storing your fabric in a sealed container, like the plastic it arrived in, the fabric must be completely dry to avoid mold or mildew.

If your product includes any metal parts such as gate rings, rigging supplies, or frames, be sure to remove them prior to storage.

Wrinkles can result from fabric storage. Almost all wrinkles from storage will stretch out once the fabric is installed correctly. If deep wrinkles persist, place in a dryer on low heat for a few minutes. **DO NOT OVER DRY.** Extended heat will damage the spandex in the material.

Cleaning (IFR Stretch Fabric)

Light: Fingerprints from installation without gloves is the main culprit of a dirty product. To remove light stains, use soapy hot water and dab the area clean. We've seen a variety of stains lifted from our products with minimal effort.

Deep: Machine wash fabric on delicate with detergent and Oxiclean®. Do not use any bleach-based products, as it will damage the spandex in the material. Machine dry on low heat regularly opening the dryer to check for completion. Take precautions to ensure you **DO NOT OVER DRY** as this will damage the spandex in the material. This product will dry very fast. All of our products will retain IFR (Inherently Flame Retardant) certification event after repeated washes.

Dusting: We understand that many of our products may

be left up over long periods of time and collect dust. To remove dust on fabric, use your hand or a clean object to bat the surface, starting in the center and moving towards the edge, until the dust falls away.

Cleaning (Outdoor Stretch Fabric)

Light: To remove light stains, use hot soapy water and dab the area clean. We've seen a variety of stains lifted from our products with minimal effort.

Deep: Machine wash fabric on delicate with detergent. Do not use bleach on colored fabrics. Bleach may be used on white fabric. Machine dry on low heat. DO NOT OVER DRY.

Warranty

Because we believe in our products and the manufacturing quality, we include a 1-year warranty with every product we sell. For a complete review of our warranty, please visit our website: [*stretchshapes.net/product-guarantee*](https://stretchshapes.net/product-guarantee)